



# GLOBAL SOLUTIONS

## NEWS RELEASE

### *For Immediate Release*

**News for the Aggregate, Ceramics,  
Coal Processing, Food Processing,  
Glass, Metalworking, Minerals Processing,  
Pharmaceutical, Plastics and Recycling  
Industries**

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### **Eriez® 5-Star Service® Includes Magnet Rebuild, Certification, Parts Sourcing, Preventive Maintenance and On-Site Repair**



Erie, Pa. — [Eriez® 5-Star Service®](#) helps eliminate or reduce equipment downtime by ensuring that customers' magnetic, vibratory and inspection processing equipment is quickly back in operation and functioning at peak performance.

The Eriez 5-Star Service Center is staffed with trained service technicians to expertly handle even the toughest service projects. The 5-Star Service Center is currently located in Lake City, PA, but will soon be moved to the company's newly purchased 114,000 square foot facility on Wager Road in Erie.

Eriez' 5-Star Service capabilities are far-reaching, including the following:

- **Rebuild Program**--Remanufacturing suspended magnets, drum magnets, vibratory feeders, wet drum separators and more can save thousands of dollars versus buying new. Eriez' staff of trained technicians quickly disassembles and diagnoses problems. Once the repair project is approved, equipment is remanufactured to original specifications, tested and given an "as new" warranty.
- **Lift Magnet Certification**—Eriez 5-Star Service offers the most complete lift magnet lineup and services available today, including inspection and repair of customers' magnets, AMSE certification and complete rebuilds.
- **Service and Repair**-- 5-Star Service technicians can repair equipment at Eriez' facility or visit customers' plants for on-site service and repair. With nearly 70 years of experience and facilities located around the world, Eriez offers an unparalleled level of skill, knowledge and access. A qualified Eriez engineer or technician is quickly available to ensure equipment and systems stay online.
- **Inspection and Preventative Maintenance Service**—5-Star Service is available to help minimize equipment problems and help customers achieve maximum quality and productivity through regular equipment checks and detailed reports. Inspection and Preventive Maintenance are available individually. Eriez also inspects non-Eriez equipment.
- **Original Eriez Parts Sourcing**--Whether equipment is repaired in the field or at the 5-Star Service Center, all work is done with original Eriez parts, components and assemblies. Equipment is restored to original standards for superior performance.

For more information about Eriez 5-Star Service, or to arrange for service, call Eriez' 24/7 service hotline toll-free at 888-999-ERIEZ (3743) or visit [www.eriez.com/products/service](http://www.eriez.com/products/service)

Eriez is recognized as world authority in advanced technology for magnetic, vibratory and inspection applications. The company's magnetic lift and separation, metal detection, x-ray, materials feeding, screening, conveying and controlling equipment have application in the process, metalworking, packaging, recycling, mining, aggregate and textile industries. Eriez manufactures and markets these products through 12 international facilities located on six continents. For more information, call toll-free (888) 300-ERIEZ (3743) within the U.S. and Canada. For online users, visit [www.eriez.com](http://www.eriez.com) or send e-mail to [eriez@eriez.com](mailto:eriez@eriez.com). Eriez World Headquarters is located at 2200 Asbury Road, Erie, PA 16506

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